



# Nordic Battle of Treasury

6 September 2022

# Five trends affecting our channels and customer journey



**INCREASING  
CUSTOMER  
EXPECTATIONS**



**INDUSTRY  
SHIFT**



**DATA AND  
NEW  
TECHNOLOGY**



**THE  
REGULATION  
TSUNAMI**



**ESG**

*INFORMATION ABOUT MONEY  
HAS BECOME ALMOST AS  
IMPORTANT AS MONEY  
ITSELF.*

*-WALTER WRISTON-  
CEO CITIGROUP 1967-1984*

# DNB Payment Platform

NPP





# Payment Data Store

*We reduced the back-office staff by 2 full-time positions as a direct result of migration to PDS and Camt053*

*-Pilot customer on the PDS-*

# Two main areas of focus for Open Banking in DNB

-Serving our customers in context through APIs

**APIs to serve our corporate customers**



**APIs to enable new business opportunities**



DNB

# Contact information



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