

Webinar: Analyse and enhance your company's processes with Process Mining

Thursday 1 February 2024





Agenda

1. Why process mining and what is it?

2. Demo & use case examples

3. Getting started with process mining in your organisation

Questions & Answers



Jacob From Klausen **Risk Assurance**

Director

- Specialised in the intersection between IT, systems, data analytics and processes.



Rune Pind Nielsen **Consulting, CFO Advisory**

Senior Manager

- Helps clients optimize the finance function, technology and processes

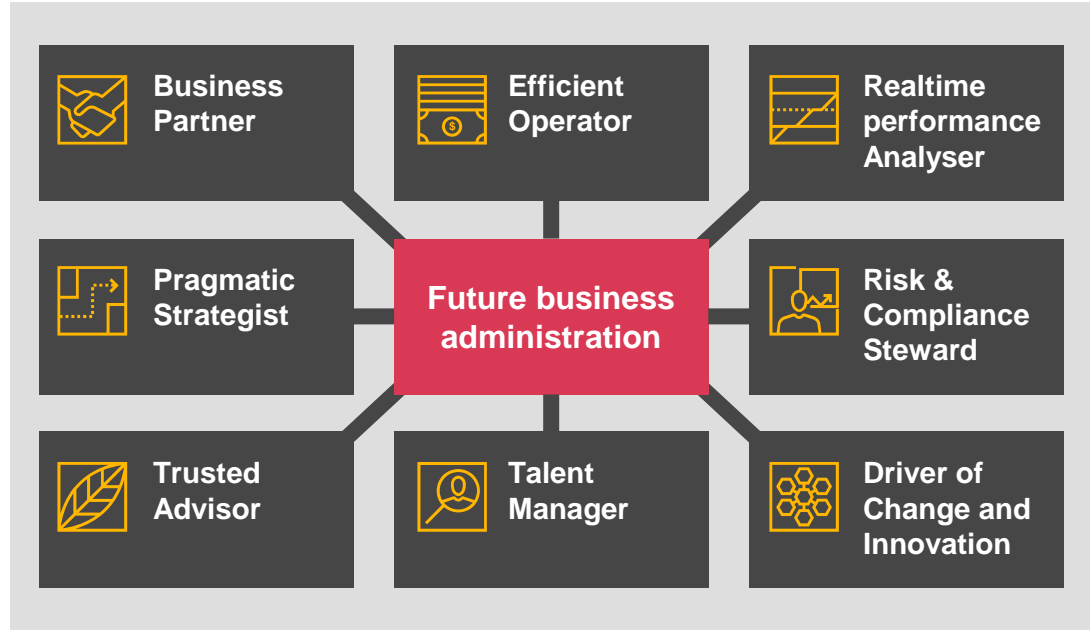
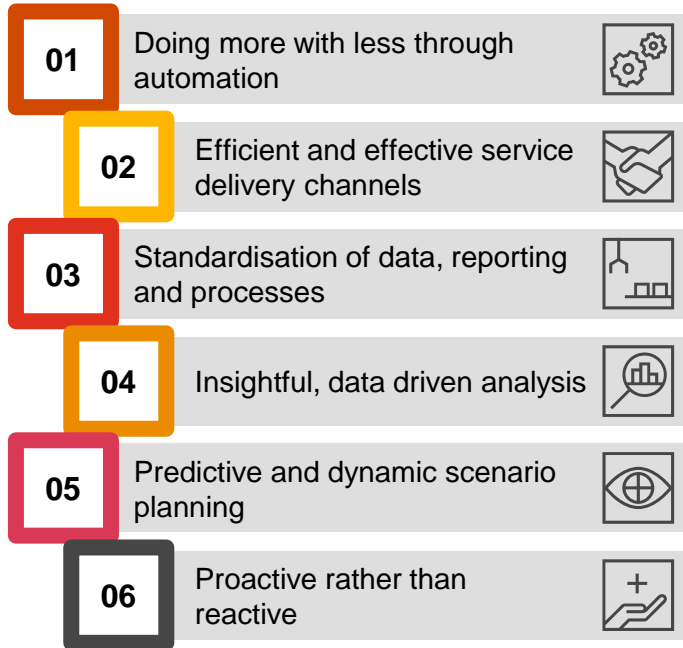
An illustration of a person with dark skin and short black hair, wearing a dark grey blazer over a light grey shirt and grey trousers. They are holding a stack of books. They are standing on a yellow circular background. A pink briefcase is on the ground next to them, with a small yellow starburst next to it.

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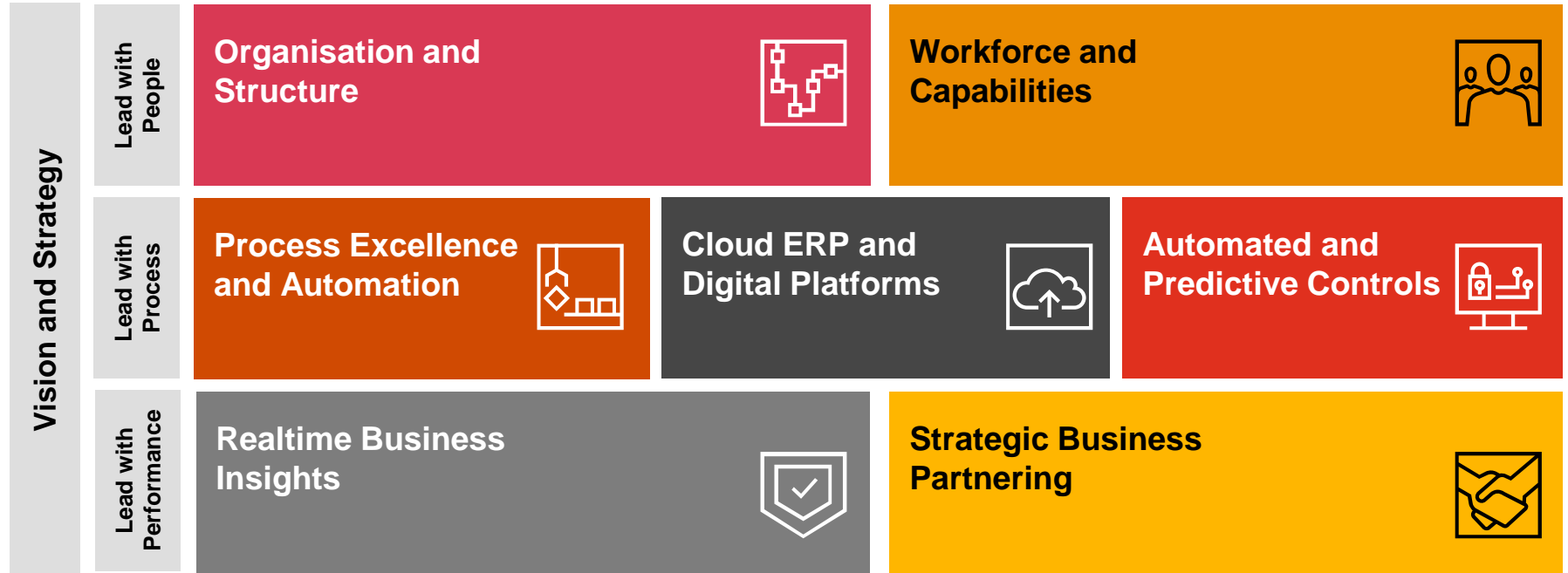
Why process mining
and what is it?

Business administration must add value

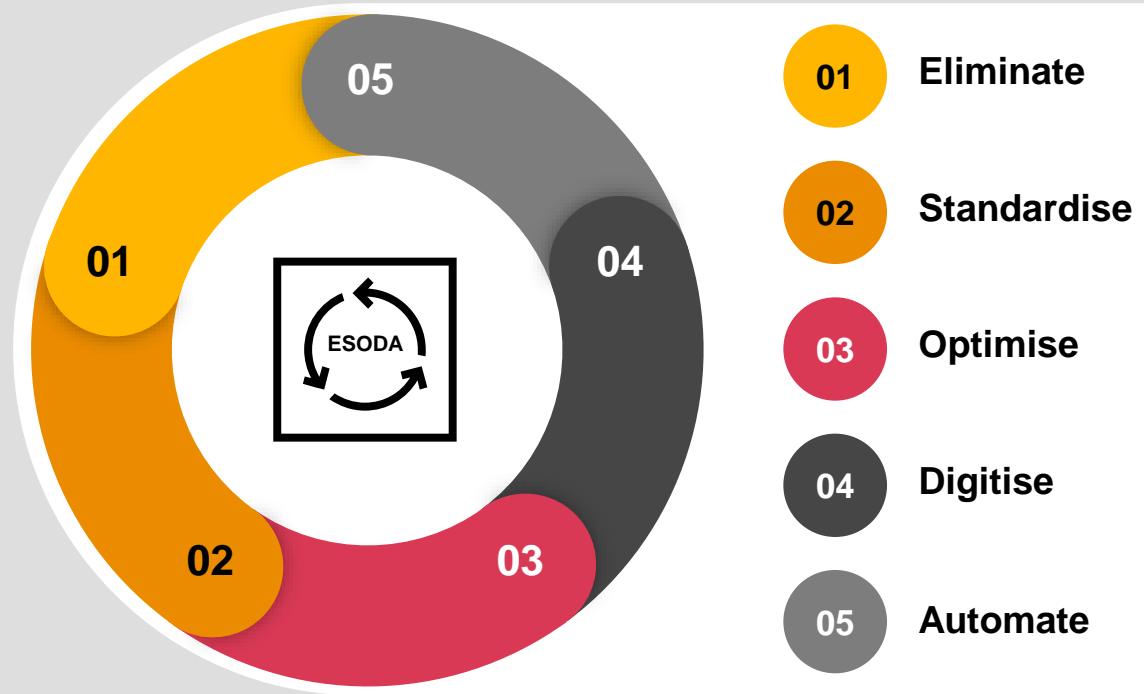
Accelerate the digital transformation to drive strategic value



Future of business administration



Key steps towards processes excellence



Tools and technologies



Purchase-to-pay process mining example



Every activity performed in your systems leaves **digital footprints** which can be **visualised** in real time.



Digital footprints



READSOFT



Microsoft Dynamics 365
Finance & Operations

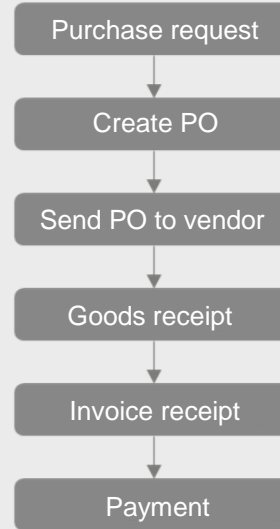


Microsoft Dynamics 365
Business Central

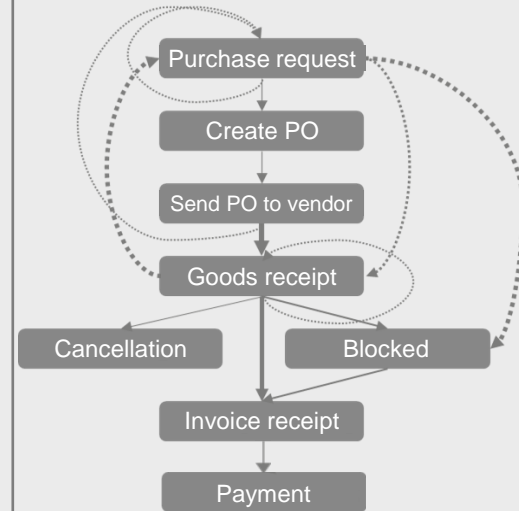
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Expected processes



Actual processes

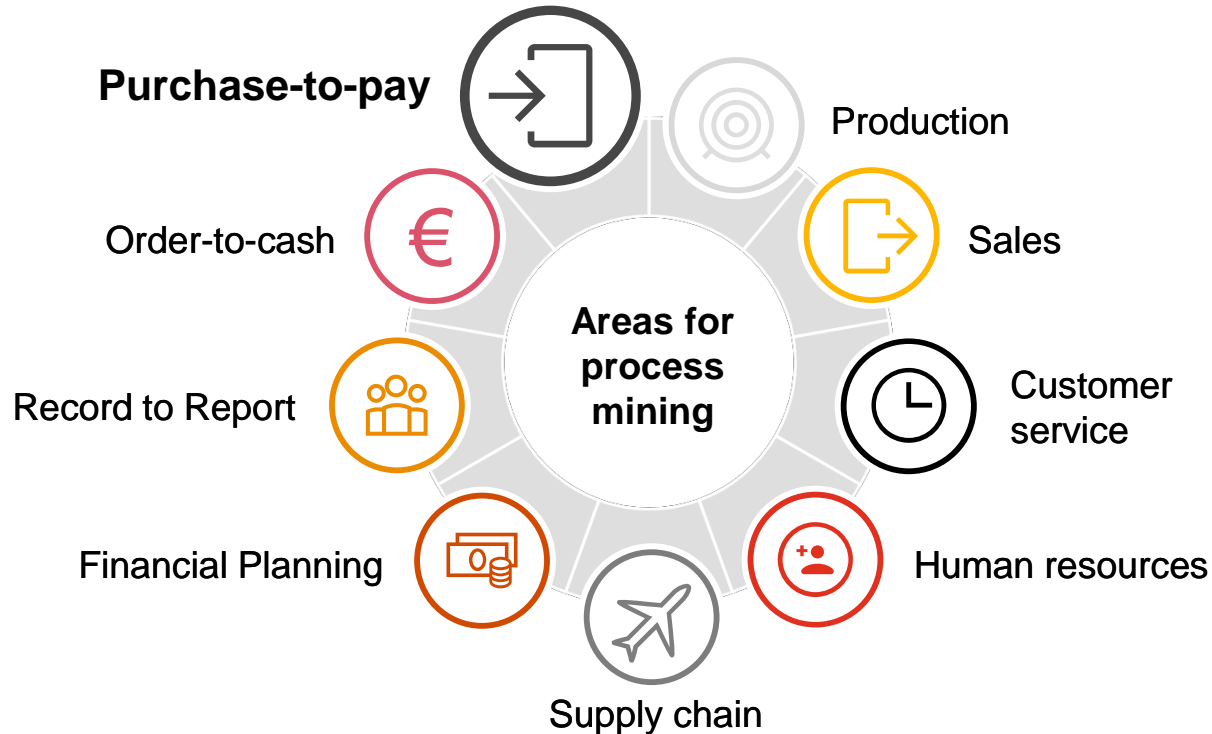




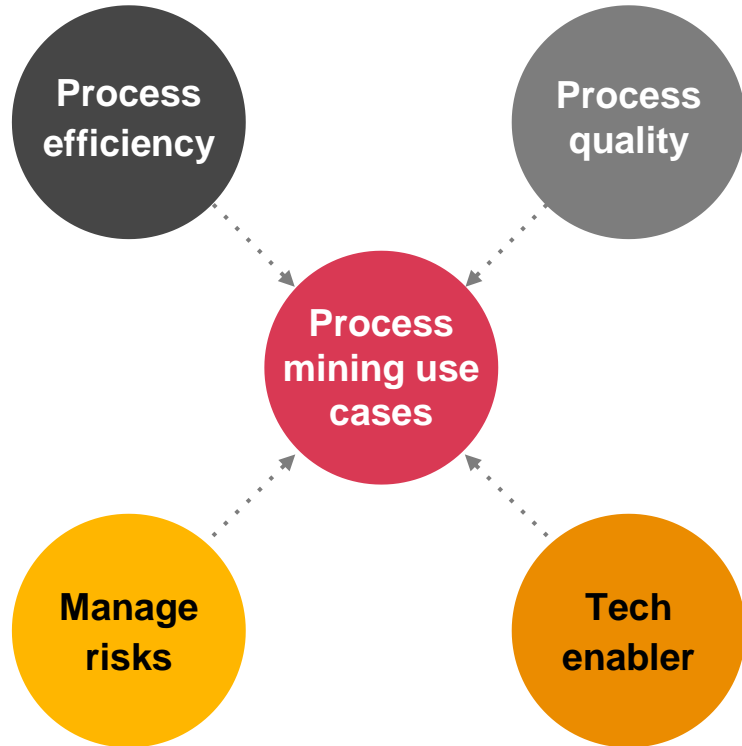
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Demo and use case
examples

Insights in end-to-end business processes



Examples of process mining key value



- Detect deviations and **enable standardization and efficiency**

- Identify bottlenecks, **lean potential** and speed up **resolution times**

- Identify **potential risks** and inefficient process **controls**

- Prepare for **successful implementation** of new technologies



3 Getting started with process mining in your organisation

PwC's suggested process mining journey



Leverage PwC's expertise and analytics platforms



Scoping



Data extraction



Data model /
analysis

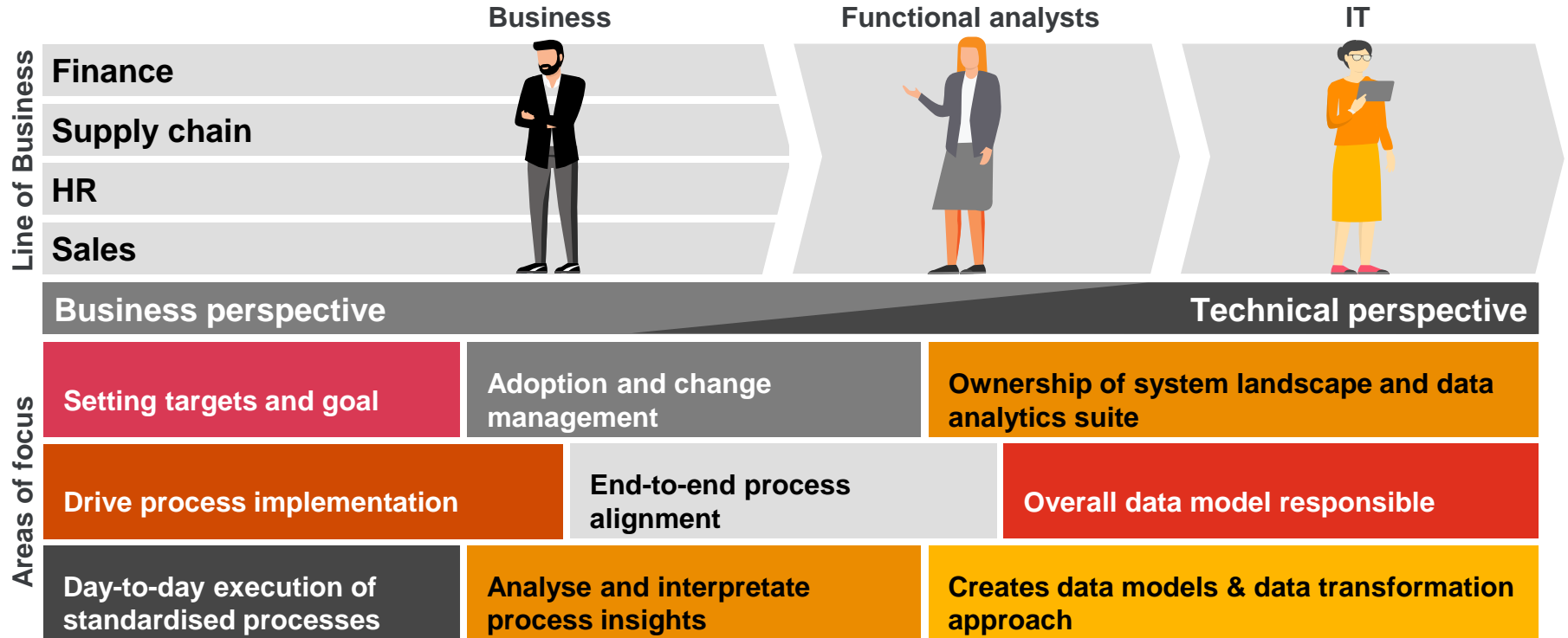


Process insights



Closing

What roles and capabilities is needed?



Process mining key takeaways



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1

**Reveal what is
actually
happening in
your processes**



2

**Improve and
automate to
create value
and insights**



3

**Select a tool,
connect and
start with a
succes**



Thank you

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